



# Amadeusz Bielecki

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## EMPLOYMENT HISTORY

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Jun 2017 – Present (5 years)

■ **Windows Server Administrator** Credit Suisse Wrocław

Short job description:

- Providing support for 9000+ Windows Server hosts and 600+ ESX hosts
- Troubleshooting complex Windows OS issues
- File and storage management, support, troubleshooting (SAN / NAS)
- Applications deployment and configuration
- Windows OS patching
- Change management and implementation
- McAfee ePO management
- Event management

Jul 2014 – Jun 2017 (3 years)

■ **Windows Administrator** IBM Wrocław

Short job description:

- Maintaining and upgrading server operating systems
- Troubleshooting, optimizing, and resolving capacity issues
- Supporting user queries and customer advices
- Proactively addressing potential issues
- Implementing global best practices
- Cooperation with other teams towards problem resolution/avoidance
- Security patching lab/test/prod

May 2012 – Jul 2014 (2 years)

■ **Junior IT Specialist, Shift Leader** IBM Global Services Delivery Centre Wrocław

Short job description:

- Shift leader
- Servers and applications monitoring using IBM Netcool / Omnibus / Tivoli Enterprise Console
- Basic administration of Windows and Unix servers
- Servers provisioning / decommission
- Software installation / Security patching
- Backup and Recovery management (IBM TSM)
- IBM Websphere Application Server administration (Websphere 6.1 & 8.0)
- Co-ordination of servers hardware replacements and contact to external vendors
- Troubleshooting of various issues and incidents

## Education

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Oct 2008 – Apr.2012

**Wyższa Szkoła Informatyki I Zarządzania “Copernicus”**  
Bachelor of Computer Science

## Languages

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**English:** fluent

## Skills

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Driving license cat.B

## Courses, Certificates

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Jun 2019

**Training: MS 10979 - Introduction to Microsoft Azure for IT Professionals**

Dec 2018

**Training: MS 10961 - Automating Administration with Windows PowerShell**

Feb 2017

**Exam: 410 - Installing and Configuring Windows Server 2012**

Jun 2016

**Training: VMware vSphere 6.0: Install, Configure, Manage**

## Hobbies

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Squash, Board games, Billard